



**Providence
Saint John's
Health Center**

**Community Benefit Report
2017**

PREFACE

In accordance with Senate Bill 697, Community Benefit Legislation, Providence Saint John's Health Center submits this Community Benefit Plan for 2017. Senate Bill 697 requires a not-for-profit hospital in California to complete the following activities:

- Review and reaffirm its mission statement to ensure that its policies integrate and reflect the public interest in meeting its responsibilities as a not-for-profit organization
- Complete and update a community needs assessment every three years, evaluating the health needs of the community served by the hospital.
- Adopt and file a community benefit plan annually, documenting activities that the hospital has undertaken to address community needs within its mission and financial capacity; and to the extent practicable, assign and report the economic value of community benefit provided in furtherance of its plan.

A Santa Monica Community Access Plan Annual Implementation Report is also included within the hospital's Community Benefit Plan, as specified by the City of Santa Monica Development Agreement. This requires that Providence Saint John's Health Center complete the following on an annual basis:

- File the hospital's Community Benefit Plan with the City of Santa Monica 60 days prior to submission to the state
- Assign and report the cost of programs and services provided by the Health Center according to a five-item framework that includes:
 - Cash and in-kind support of the Santa Monica-Malibu Unified School District
 - Cash and in-kind support of local non-profit organizations
 - Medical and mental health services provided based on referrals from local non-profit organizations
 - Medical and mental health services provided based on referrals from the Santa Monica-Malibu Unified School District
 - Community services available to the general community that promote health education and preventive services

Providence Saint John's Health Center: A Brief Introduction

For seventy-five years, Saint John's Health Center has offered a range of health care programs and services unparalleled on the Westside of Los Angeles. Saint John's Health Center was acquired by Providence Health and Services in March 2014 and is now called Providence Saint John's Health Center. The Mission of the Sisters of Charity of Leavenworth, who established the hospital, matches very closely with the Sisters of Providence making for a smooth transition with the change in ownership. In 2016, Providence Health and Services combined with St. Joseph Health to form Providence St. Joseph Health.

In addition to primary care, Providence Saint John's has built a reputation as a leading provider of specialty care by responding to the needs of our patients and community. Providence Saint John's houses many premier programs, including:

Child and Family Development Center: The Center provides a comprehensive range of culturally sensitive and linguistically responsive mental health, outreach, developmental and educational services. Services are offered to children, adolescents, and their families at the Center, school sites, homes and other locations in the community in English and Spanish. The Center is recognized as a community mental health center by the L.A. County Department of Mental Health.

Emergency Care: Providence Saint John's 24-hour Emergency Department is a crucial facility for the Westside, providing more than 29,300 patient services in the period January 1, 2017 through December 31, 2017.

Maternal and Child Health: Our Obstetrics program includes Labor, Delivery and Recovery suites, Mother-Baby couplet care unit, Neonatal Intensive Care Unit, Lactation services, and a support program for breastfeeding mothers. In 2017 the hospital delivered 1,853 babies.

Cancer: Providence Saint John's Health Center cancer treatment program is approved by the American College of Surgeons Commission on Cancer. The John Wayne Cancer Institute (JWCI) at Providence Saint John's Health Center is a cancer research institute dedicated to the understanding and curing of cancer. Institute highlights include one of the largest melanoma centers in the U.S., a top ranked breast center, a surgical oncology fellowship program, and one of the largest specimen repositories in the U.S.

Cardiac Care: Providence Saint John's program includes a wide range of diagnostic and therapeutic cardiac services, including leadership in transfusion-free medicine and bloodless cardiac surgery, percutaneous coronary interventions, ablations, and traditional cardiac surgeries.

Orthopedics: Specializing in joint and spinal surgery, Providence Saint John's has been recognized as a top 100 orthopedics specialty hospital for hip replacements. Providence Saint John's provides leadership in the anterior approach to hip replacements.

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Section 1: Executive Summary

Mission, Core Values and Foundational Beliefs

Providence Saint John's Health Center mission statement, the core values of Providence St. Joseph Health, and the foundational beliefs of the Catholic Health Association guide our commitment to improving the health of individuals and the communities we serve, especially those who are poor and vulnerable. The Mission permeates the everyday life of Providence Saint John's.

Definition of Community

For community benefit planning purposes, Providence Saint John's Health Center defines its service area to include the cities and neighborhood areas surrounding the Health Center, and the addresses of patients using the hospital's services. The service area is identified as Service Planning Area (SPA) 5 which includes communities such as Santa Monica, Malibu, Pacific Palisades, Venice, Marina del Rey, Mar Vista, Playa Vista, Westwood, Brentwood, and parts of West Los Angeles.

Identifying and Prioritizing Community Needs

Providence Saint John's conducts a Community Health Needs Assessment every three years, per SB697, and uses this assessment as the basis for identifying needs. PSJHC updated the needs assessment in 2016 using data from governmental and private agencies as well as consultation from the leaders of local non-profit agencies and feedback from local residents. The entire Community Health Needs Assessment is posted on the Providence Health and Services website at:

<https://communitybenefit.providence.org/community-health-needs-assessments/>.

Categories of Community Need Addressed in the Benefit Plan

This Community Benefit Plan includes objectives and supporting programs and services for the following categories of needs, ranked in priority order:

- Benefit for persons living in poverty
- Benefit for the general population

These categories reflect how Providence Saint John's understands its multiple roles in the community: first, as a Catholic health care ministry, and second as a healthcare provider and community partner.

Community Benefit Plan Activities

We seek to grow a healthier community by partnering and collaborating with residents and organizations in our community. Programs and services provided by the Health Center in calendar year 2017 to address community needs include the following:

- Charity care for patients without the ability to pay for necessary treatment.
- Financial and in-kind support of local nonprofit organizations focused on serving vulnerable persons.
- Child and Family Development Center programs, providing outpatient mental health services for children and families, persons who are deaf and/or hard of hearing, persons with developmental disabilities, individuals and families affected by child abuse; therapeutic preschool, school-based mental health outreach to at-risk youth, community-based therapy services for youth, and community outreach.
- Dedicated program providing temporary supportive care and shelter to homeless persons discharged from the hospital.
- Collaboration in increasing the access to care for low and moderate income Westside area individuals and families, including must needed services like obstetrical care.
- Community education programs at the Santa Monica Library on topics of interest
- Partnerships with local faith communities and nonprofits to address growing health issues and concerns in the community
- Education and internship programs for nurses, physicians, psychologists, social workers, and allied health professionals.
- Support for medical and community health research

Economic Value of Community Benefit Provided

During calendar year 2017, the economic value of community benefit provided by Providence Saint John's Health Center is estimated at **\$30,988,791**, with an additional \$76,303,116 in unreimbursed Medicare costs.

Section 2: Mission, Core Values and Foundational Beliefs

Providence Saint John's Health Center Mission Statement and the Core Values of Providence St. Joseph Health guide our organization's commitment to creating a healthier community and permeate the everyday life of the organization. The Mission Statement and Core Values are as follows:

Providence Saint John's Health Center Mission Statement

As expressions of God's healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.

Providence Saint John's Health Center Core Values

Compassion

- We reach out to people in need and give comfort as Jesus did
- We nurture the spiritual, physical and emotional well-being of one another and those we serve
- Through our healing presence, we accompany those who suffer.

Dignity

- We value, encourage and celebrate the gifts in one another.
- We respect the inherent dignity and worth of every individual.
- We recognize each interaction as a sacred encounter.

Justice

- We foster a culture that promotes unity and reconciliation.
- We strive to care wisely for our people, our resources and our earth.
- We stand in solidarity with the most vulnerable, working to remove the causes of oppression and promoting justice for all.

Excellence

- We set the highest standards for ourselves and our ministry
- Through transformation and innovation, we strive to improve the health and quality of life in our communities.
- We commit to compassionate, safe and reliable practices for the care of all.

Integrity

- We hold ourselves accountable to do the right thing for the right reasons.
- We speak truthfully and courageously with generosity and respect.
- We pursue authenticity with humility and simplicity.

Catholic Health Association Foundational Beliefs

Providence Saint John's Health Center's community benefit programs are rooted in the Catholic Health Association core set of beliefs:

- Those living in poverty and at the margins of society have a moral priority for services.

- Not-for-profit health care has a responsibility to work to improve health in communities by focusing on prevention
- Community members and organizations should be actively involved in health care community benefit programs
- Demonstrating the value of community service is imperative
- Integrate community benefit programs throughout the organization
- Leadership commitment leads to successful community benefit programs
- Those living in poverty and at the margins of society have a moral priority for services
- Not-for-profit health care has a responsibility to work to improve health in communities by focusing on prevention
- Community members and organizations should be actively involved in health care community benefit programs
- Demonstrating the value of community service is imperative
- Integrate community benefit programs throughout the organization
- Leadership commitment leads to successful community benefit programs

Section 3: Definition and Description of Our Community

In defining its community for purposes of this report, we used the Providence Saint John's Health Center 2016 Community Health Needs Assessment. We considered the location of the hospital and the surrounding communities, and the zip codes reported in addresses of our patients on entry into the hospital for services.

Definition of Community

Providence Saint John's Health Center defined its "community" to include the following cities and neighborhood areas (ZIP codes are shown in parenthesis):

- Bel Air (90077)
- Beverly Hills (90210, 90211, 90212)
- Brentwood (90049)
- Century City (90067)
- Cheviot Hills/Rancho Park (90064)
- Culver City (90230, 90232)
- Landera Heights (90056)
- Malibu (90263, 90265)
- Mar Vista (90066)
- Marina del Rey (90292)
- Pacific Palisades (90272)
- Palms (90034)
- Playa del Rey (90293)
- Playa Vista (90094)
- Santa Monica (90401, 90402, 90403, 90404, and 90405)

- Venice (90291)
- West Fairfax (90035)
- West Los Angeles (90025, 90073)
- Westchester (90045)
- Westwood (90024, 90095)

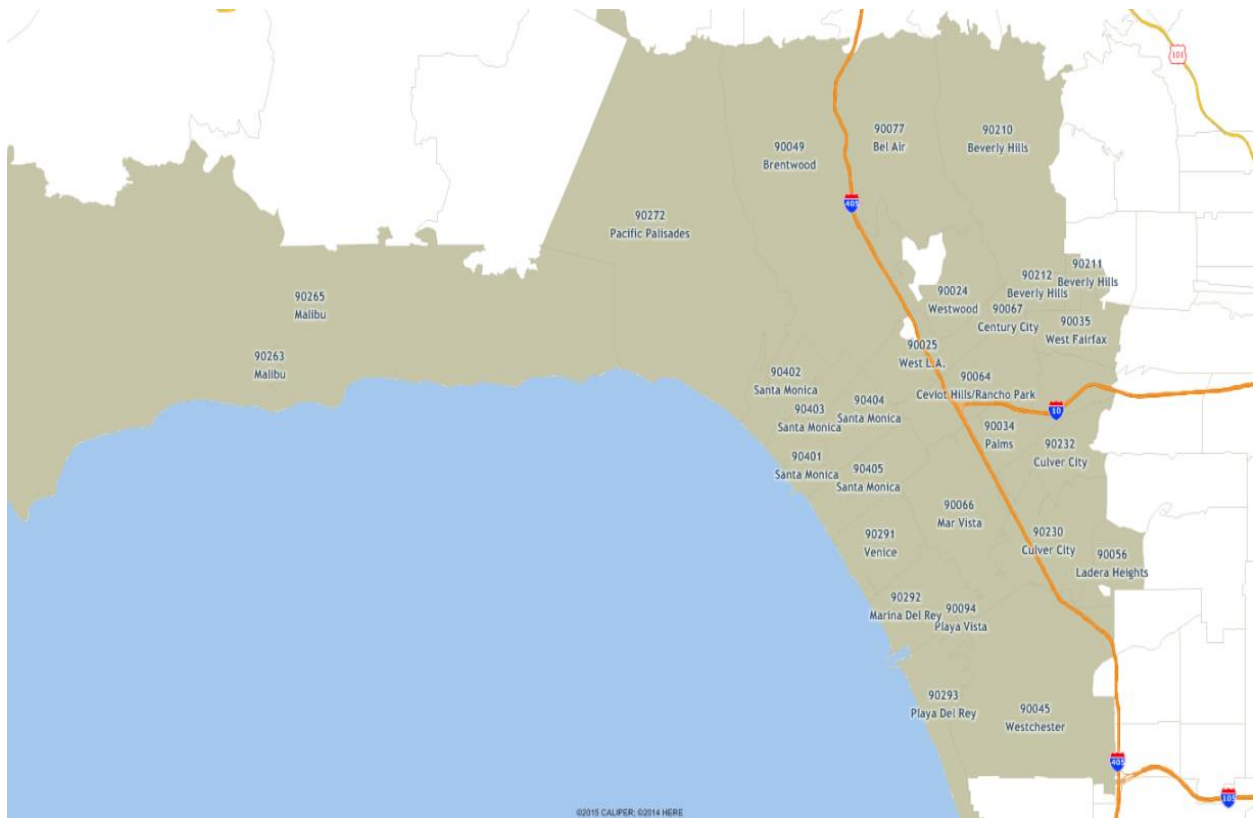
Providence Saint John's Health Center is located in ZIP code 90404, in the City of Santa Monica. See page 11 for a map of Saint John's Health Center service area. Four other hospitals are physically located in the Health Center's service area (ZIP code location of each hospital shown in parenthesis):

- UCLA Santa Monica Medical Center, Santa Monica (90404)
- UCLA Ronald Regan Medical Center, Westwood (90095)
- Kaiser Permanente – West Los Angeles Medical Center (90034)
- Marina Del Rey Hospital (90292)

In addition, other area hospitals used by residents of the service area include Cedars-Sinai Medical Center, Centinela Hospital Medical Center and Southern California Medical Center.

Map of Saint John's Health Center Service Area

The Primary Service Area is used for Community Benefit Planning Purposes.



Description of Our Community

The 2016 Community Needs Assessment utilized information from a variety of sources – Truven Health Analytics, (a national vendor of demographic data), Los Angeles County Department of Public Health, California Department of Public Health, Think Health L.A., The City of Santa Monica, Community Commons, Ask CHIS, and the U.S. Bureau of the Census. The area studied for the Community Needs Assessment included Service Planning Area 5 (SPA 5) of Los Angeles County in which Providence Saint John's Health Center is located and most of the communities served by the facility.

Demographics

- Based on estimates provided by the Think Health L.A. database, the 2016 population of SPA 5 is estimated at 674,787 persons.
- Within SPA 5, the majority of residents are White (68.5 percent). Approximately 15.4 percent of residents are Hispanic, 13.4 percent are Asian/Pacific Islander, 6.0 percent are Black, and 6.2 percent are of other races.

- Among persons age 5 years and older in the service area, 86.7 percent speak English most often at home, 8.4 percent speak Spanish most often, 1.7 percent speak an Asian language most often and 3.2 percent speak some other language most often at home.
- Among persons 25 years and older living in SPA 5, 6.4 percent have less than a high school education (no high school diploma), 12.5 percent are high school graduates, 25.2 percent have complete some college (no degree), and 55.8 percent have college, graduate or professional degrees.
- There are an estimated 25.5 percent of households in SPA 5 with children.
- Approximately 11.9 percent of the households in SPA 5 have incomes less than 100% of the Federal Poverty Level.
- Based on data collected by the County, in SPA 5 it is estimated that 3.0 percent of children (age 0-17) are uninsured. Approximately 4.7% of adults (age 18-64) in SPA 5 are estimated to be uninsured.
- Based on 2016 Claritas demographic data it is estimated that 16.3% of the population in SPA 5 is 65 years and older.
- Health status indicators reported from L.A. County Department of Public Health showed that for SPA 5:
 - 84.5% of live births were to mothers who received prenatal care in the first trimester.
 - 45.8% of adults (age 18+) were vaccinated for influenza in the past year.
 - 10.0% of adults reported their health to be fair or poor.
 - 21.2% of adults (age 18-64) in the area reported no regular source of medical care.
 - 13.1% of adults and 4.3% of children were estimated to have difficulty accessing medical care over the past year.
 - 28.9% of adults have not received dental care in the past year and 13.3% of children (age 3-17) did not obtain dental care in the past year because they could not afford it.
 - 14.2% of adults and 7.9% of children (age 3-17) tried to get mental or behavioral health care during the past year.

- 17.1% of adults have been diagnosed with hypertension in the area and 24.4% of adults have been diagnosed with high cholesterol.
- Data collected by the County on nutrition, physical fitness and obesity for residents of SPA 5 showed:
 - 10.3% of adults in SPA 5 are obese.
 - 31.1% of adults are overweight.
 - 58.0% of adults living in SPA 5 don't obtain the recommended amount of aerobic and muscle-strengthening exercises each week.
 - 17.6% of children (age 6-17) obtain the recommended amount of exercise each week.
 - 20.9% of adults consume five or more servings of fruits and vegetables a day.
 - 18.2% of adults living in the area are estimated to binge drink.
 - 30.5% of households with incomes <300 of the FPL are food insecure.
 - 14.3% of children drink at least one soda or sweetened drink per day.

Section 4: Community Benefit Planning Process

The 2017 Community Benefit Planning Process is derived from the 2016 Community Health Needs Assessment, which is posted on Providence Saint John's website at :

<https://communitybenefit.providence.org/community-health-needs-assessments/>

Providence Saint John's conducts assessments every three years, and the results are used as the basis of our community benefit planning. The secondary data used in the 2016 assessment is summarized in the previous section of this annual report under Section 3; Definition and Description of Our Community, above.

The second part of our community health assessment process is the Community Consultation.

Community Consultation

As part of the 2016 Community Health Needs Assessment, 41 community leaders from local organizations – city and county health and human services offices, education (kindergarten through high school and community college), free and community clinics, and nonprofit agencies – were interviewed via phone during a period from September

2015 to October 2015. Questions focused on opinions regarding top health needs in the community, issues/challenges/barriers related to these health needs, and what resources (if any) are currently available to address these needs. The survey was conducted in collaboration with UCLA Health System, Kaiser Permanente West L.A. and Cedars-Sinai Medical Center.

Top health needs identified from the phone surveys and contributing factors impacting those needs

Access to affordable primary and specialty care

- There are few physicians on the Westside who accept Medi-Cal and a limited number accepting Medicare.
- The number of persons covered by Medi-Cal in the service area has increased by over 55,000 persons with the expansion under the Affordable Care Act.
- Close to one out of ten people living in the service area report having no regular source of medical care.

Better management and prevention of chronic illness

- The senior population is growing in the area with over 16 percent of the population now 65 or over.
- Heart disease and stroke remain the leading causes of death in the area.
- Approximately 46 percent of adults in the area are estimated to have pre-diabetes.

Need for more prevention programs focused on reducing obesity and improving nutrition

- Obesity rates are on the rise in the area with 53.3 percent of adults being overweight and obese and 40.7 percent of teens being overweight and obese.
- The number of adults reporting to be food insecure in the area is estimated to be approximately 43 percent.
- Estimates show that only 11 percent of households eligible for government funded food assistance participate in the program.

Improve access to affordable mental health and substance abuse programs

- There are limited inpatient mental health beds, especially programs serving youth, in the Westside area.

- Area residents expressed concern over the growing use of drugs and alcohol and the impact that economic and social pressures have on their use.
- Approximately 23.6 percent of adults and 21.6 percent of teens living in the area have expressed a need for mental health and/or substance abuse services.

Growing number of homeless persons living in the area

- Individuals with annual incomes below 200% of the Federal Poverty Level represent 24 percent of residents living in the area.
- Approximately 48 percent of households in the area spend more than 30 percent of their monthly income on housing costs.
- A mild climate, expanded services for homeless, and increase development in the downtown L.A. area have resulted in more homeless persons coming to the Westside.
- With new development increasing in the area there has been a reduction in the available supply of affordable housing.

Base on the results from the results from the phone surveys conducted with community leaders and stakeholders, a written survey was distributed to 350 local residents with 85 people completing the survey. Feedback from the community residents identified the following needs/issues as priorities facing the Westside area:

- Access to affordable quality medical care.
- Concerns over the growth of chronic illnesses such as heart disease, stroke, diabetes, etc.
- The need for more free disease prevention programs.
- Growing need for more mental health and suicide prevention programs.
- Growth of the homeless population and lack of affordable housing.
- Need for more programs around substance use/addiction.

As part of the survey of community residents, they were also asked to identify what they felt were the contributing factors impacting these priority needs in the community and the following factors were identified:

- Lack of physicians in the community who accept all insurance types.
- Increase in economic pressures in the area.
- Lack of affordable housing on the Westside.
- Limited number of affordable/free health promotion and disease prevention programs in the area.
- Increase in drug and alcohol use among the population.
- Educational barriers within the community.
- Growing rates of poverty in the area.
- Lack of adequate paying jobs to meet the rising costs of basic needs such as housing, food, clothing, etc.
- Lack of affordable and nutritious foods.
- Increase in peer and family pressures.

Opportunities for local organizations to work together to address health care needs

- Enable access to affordable health services.
- Strengthen collaboration, communication and transitions between services.
- Expand affordable outpatient services for addressing mentally illness and substance abuse use.
- Increase health information availability and free classes and events.
- Reduce barriers to care including cost, language, age, parking and transportation, health literacy and fear.

Suggested roles and actions for Providence Saint John's Health Center to consider to address identified health needs based on community resident feedback

- Providence Saint John's Health Center should implement programs that will address the priority community health needs identified as part of the assessment process.
- The Health Center should work closer with community residents to seek their feedback and brainstorm on how to address the needs identified.

- Providence Saint John's should lead initiatives and projects in the community, in collaboration with other stakeholders and organizations, that will address the priority health needs.

Section 5: Priority Community Needs

As part of the assessment process, Providence Saint John's Health Center reviewed secondary data on the community and worked with internal and external stakeholders to help prioritize the list of needs and issues identified through this study. The following needs were identified as key priorities that the Health Center should focus on over the next several years.

- Increase access to affordable primary and specialty care.
- Offer programs and resources to better manage and prevent chronic illnesses.
- Develop more programs focused on reducing obesity and improving nutrition in the community.
- Improve access to affordable mental health and substance abuse programs.
- Offer programs and services to assist the growing number of homeless persons living in the area.

Section 6 – Community Benefit Plan Strategies and Metrics

Based on the identified priority needs discussed previously, Providence Saint John's identified specific strategies and metrics to address these needs. In addition, the key partners that the Health Center will work with to address the needs were also identified. This section provides a summary of these key strategies and metrics developed to address the priority needs identified in the service area.

Providence Saint John's Health Center 2017 Community Benefit Strategies

Priority Need	Target Group	Strategy	Metrics	Community Partners
Access to affordable primary and specialty care	Poor and Vulnerable	Work with physicians and community partners to improve access to	Improve access for Medi-Cal patients to obstetrical and G.I. services.	-Doctors of Saint John's -Providence Medical Institute

Priority Need	Target Group	Strategy	Metrics	Community Partners
		specialty care.	Expand access to 2-3 more medical specialties for Medi-Cal and uninsured patients.	-Venice Family Clinic -Westside Family Health Center
Growing rate of chronic disease impacting the area	General Community	Develop and expand education, screening and support programs to help address chronic disease in the area.	<p>Develop partnerships with local faith communities to conduct chronic disease education and screening programs</p> <p>Develop chronic disease support groups</p> <p>Conduct 4 community education forums focused on chronic disease.</p> <p>Implement ongoing free chronic disease screening programs.</p> <p>Develop case management program for medically fragile seniors.</p>	<p>-City of Santa Monica</p> <p>-Six local faith congregations</p> <p>-Santa Monica Family YMCA</p> <p>-WISE and Healthy Aging</p>
Growing rates of obesity and poor nutrition	-General Community -Poor and Vulnerable	Provide programs and improve access to resources focused on better nutrition and reducing obesity in the community.	<p>Implement eight healthy eating education programs in the community.</p> <p>Link 300 people with government food assistance benefits.</p> <p>Partner with three area grocery stores</p>	<p>-Meals on Wheels West</p> <p>-St. Joseph Center</p> <p>-Pico Youth and Family Center</p> <p>-Boys and Girls Club of Santa Monica</p> <p>-Santa Monica Family YMCA</p> <p>-City of Santa Monica</p> <p>-Area Grocery</p>

Priority Need	Target Group	Strategy	Metrics	Community Partners
			to conduct nutrition education programs. Develop walking groups at three partnering church locations.	Stores -St. Anne School
Mental health and substance abuse treatment	-Poor and Vulnerable -Children	Expand mental health and substance abuse services in the community to vulnerable populations.	Expand the preschool consultation program to seventeen sites. Expand program for new mothers dealing with post-partum depression. Provide at least 2 community benefit grants per year to local nonprofit organizations addressing substance abuse treatment and mental health for low-income persons.	-Area Preschools -Safe Place for Youth -Step Up on Second -Venice Family Clinic -Westside Family Health Center
Growing rate of homelessness in the area	-Poor and Vulnerable	Expand services and outreach to homeless patients coming to PSJHC and those living in the community.	Expand the Homeless Care Coordination Program at PSJHC. Become an approved provider to access the Coordinated Entry System client database. Work with The People Concern on the development of their wellness program for the homeless clients.	-St. Joseph Center -The People Concern -Trinity Care Hospice -Upward Bound House -Venice Family Clinic – Homeless Medical Care Program -Westside Coalition

Priority Need	Target Group	Strategy	Metrics	Community Partners
			Develop hospice/palliative care services for homeless residents living with terminal illnesses.	

Section 7: Community Benefit Plan Update

This section includes a description of the programs and services provided by Providence Saint John's Health Center in 2017 that support the key strategies and metrics.

Work with physicians and community partners to improve access to primary and specialty care on the Westside for Medi-Cal and uninsured patients.

- In 2017 Providence Saint John's provided \$3,050, 831 in charity care serving 432 persons.
- During 2017 Providence Saint John's provided \$19,313,636 in unpaid costs of Medi-Cal serving 2,854 persons.
- The Health Center provided \$128,563 in free medications to patients who were uninsured and unable to afford the prescriptions.
- Grants totaling \$251,000 were provided to the three community clinics in the area (The Achievable Foundation, Venice Family Clinic and Westside Family Health Center).
- A grant for \$16,000 was provided by PSJHC to Claris Health to improve prenatal care services and support to low income pregnant women.
- PSJHC established a contract with L.A. Care Health Plan which expanded access to obstetrical patients from Venice Family Clinic and Westside Family Health Center to deliver at the hospital.
- Several physicians from the medical foundation operated by Providence now see uninsured patients referred from Venice Family Clinic on a pro bono basis.

- PSJHC provided free laboratory and imaging services to uninsured patients referred from the area clinics totaling \$203,009 in 2017.
- PSJHC continued to operate the Cleft Palate Clinic providing \$406,420 in financial support. The program served 90 patients in 2017.

Develop and expand education, screening and support programs to help address chronic disease in the area.

- PSJHC developed the Community Health Partnership Program in 2017 working with five churches in the area. A trained Faith Community Nurse was hired for the program.
- A partnership was developed with the Santa Monica Family YMCA focused on diabetes prevention. In addition to providing free blood pressure screenings and speakers at the YMCA's events, PSJHC also provided a \$5,000 grant to support their Diabetes Prevention Program.
- Providence Saint John's offered six community education forums during the year focused on heart disease and stroke, cancer, and arthritis/joint issues. Approximately 640 persons attended these events.
- Body mass index screenings were conducted at various community events during the year.
- PSJHC provided an \$86,622 grant to WISE and Health Aging to develop community case management services for medically fragile seniors. There were 51 individuals served by this program in 2017.

Provide programs and improve access to resources focused on better nutrition and reducing obesity in the community.

- Nutrition education programs were provided at three sites in the community and a partnership with Virginia Ave. Park allows PSJHC to work with CalFresh recipients one day per week.
- Three staff in the Community Health Partnership Program were trained to enroll people in the CalFresh Program.
- Three grocery stores including Vons, Ralphs and Bob's Market have agreed to let staff from PSJHC conduct supermarket nutrition education tours at their stores.
- Walking groups were initiated at two churches in the community.

- Nutrition topics were incorporated into four of the community health education forums conducted in 2017.

Expand mental health and substance abuse services in the community to vulnerable populations.

- The preschool consultation program operated by the Providence Saint John's Child and Family Development Center (CFDC) served 23 sites in 2017.
- Counseling services conducted by CFDC staff were provided to new mothers from Venice Family Clinic and Westside Family Health Center delivering at PSJHC.
- In 2017, PSJHC provided over \$5.6 million in financial support to the Child and Family Development Center offering counseling services to low income children and their families, child abuse prevention and treatment services, on-site school counseling services, and services for preschool age children including one of the only therapeutic preschools in the area.
- PSJHC provided grants supporting counseling and substance abuse services to a local school and two nonprofit organizations totaling \$61,000.

Expand services and outreach to homeless patients coming to Providence Saint John's Health Center and to those living in the community.

- The Homeless Care Navigation Program added a second full-time coordinator position and served 414 patients in 2017.
- The Director of the Homeless Care Navigation Program was trained to use the Coordinated Entry System database to help identify patients connected with local agencies.
- PSJHC provided \$200,000 in grants to help support agencies serving the homeless in the community.
- The Health Center provided over \$160,000 in financial support for post-acute care services for homeless patients being discharged from the hospital and needing follow-up care.

Providence Saint John's Health Center outcomes for each community benefit program/service are summarized in **Table 7.1** and **Table 7.2**. Each table includes the following:

- Program/service name and department responsible for program coordination
- Description of the program/service
- Number served in 2017
- The category where unreimbursed costs are reported according to the framework established by Senate Bill 697 (see Table 8.1)

Table 7.1: Benefit for Persons Living in Poverty

Program/Service And description	Description of Program/Service	Calendar year 2017 Number Served	SB 697 Category
Charity Care services to patients who could not afford to pay	Services to hospital patients who could not afford to pay	• 432 patients	Medical Care Services
Unpaid Cost of Medi-Cal services to patients	Services to hospital patients with Medi-Cal insurance coverage	• 2,854 patients	Medical Care Services
Imaging, laboratory and cardiology services for Venice Family Clinics and Westside Family Health Center patients	Diagnostic services for patients referred by the Venice Family Clinic and Westside family Health Center at no cost to patient	• 1,555 patients	Medical Care Services
Financial support and collaboration for Venice Family Clinic Nurse Practitioner and Respite Care programs	Support for program providing essential primary care to poor and uninsured patients primarily at Simms Mann center and OPCC Outpatient satellite clinic	• 3,561 patients served	Other Services to Vulnerable Populations
Financial support and collaboration for The People Concern	Grant for the operation of a dedicated Respite/Recuperative Center located at OPCC	• 70 Homeless individuals received services	Other Services to Vulnerable Populations
Community Partnership Team	Participation of Community Partnerships, Community Benefits, and VP Mission Integration working with the Westside Access Task Force to increase access to health services in SPA 5	• Task Force is working to increase services available to uninsured and Medi-Cal clients in SPA 5	Other – Vulnerable Populations
Westside Family Health Center	Grant to provide funding for medical services to low-income women and their children	• 2,938 patients served	Other Services to Vulnerable Populations
Medication Assistance through Saint John's	Free prescriptions provided for patients who cannot	• 216 prescriptions provided for low	Medical Care Services

Program/Service And description	Description of Program/Service	Calendar year 2017 Number Served	SB 697 Category
Pharmacy	afford their discharge medications	income patients	
Mental Health Services through Saint John's Child & Family Development Center	<p>Diverse range of child, adult and family services in response to community needs, including:</p> <ul style="list-style-type: none"> • Outpatient mental health for children and families • Therapeutic preschool (intensive day treatment) • Outpatient mental health for persons with developmental disabilities • Outpatient mental health services for individuals and families impacted by child abuse • School-based mental health outreach to at-risk youth • Perinatal Wellness Program for children from ages birth to one • CFDC caregivers are invited to speak to diverse groups about mental health 	<ul style="list-style-type: none"> • 450 unduplicated persons served • 21 unduplicated children served • 54 unduplicated persons served • 65 unduplicated persons served • 212 unduplicated persons served • 19 unduplicated persons served • 2,479 persons attended outreach and education events involving CFDC staff 	Medical Care – Low Margin Service
St. Joseph Center (Administration)	Grant to fund meals for those who have low income	<ul style="list-style-type: none"> • 1,298 persons served 	Other – Vulnerable. Populations
Health Services – St. Anne's School (Administration)	Grant provides funding for an RN to meet the needs of health services, required health screenings, and	<ul style="list-style-type: none"> • 265 students received required screenings 	Other – Vulnerable. Populations

Program/Service And description	Description of Program/Service	Calendar year 2017 Number Served	SB 697 Category
	health education programs		
Cleft Palate and Craniofacial Clinic <i>(Therapy Services)</i>	Patients with craniofacial anomalies receive coordinated, longitudinal, interdisciplinary team Care	<ul style="list-style-type: none"> 90 patients received care 	Other – Vulnerable. Populations
Care for the Poor Projects	Coordination and implementation of services based on needs of local community organizations	<ul style="list-style-type: none"> Employees donated items to low income individuals Holiday giving program with hospital departments for low income children and their families 	Other – Vulnerable. Populations

Table 7.2: Benefit for the General Population

Program/Service	Description of Program/Service	Calendar year 2017 Number Served	SB697 Category
Unpaid Cost of Medicare	Services for hospital patients with Medicare insurance coverage	5,693 patients served	Medical Care
Community Education Services	Diverse range of free public health and wellness education	833 persons attended classes	Other – Broader Community
Education Presentations for Persons with Diabetes	Educational programs for persons at risk or with diabetes better manage their illness	71 persons served	Other – Vulnerable Populations
WISE and Healthy Aging	Grant to support programs geared to seniors at risk	51 persons served	Other – Vulnerable. Populations
Pico Youth and Family Center	Funding violence reduction through activities	55 youth served	Other – Vulnerable. Populations
Community Organization Support	Paid and volunteer hours of employees and senior executives who participate in various community boards and committees	14 Providence Saint John's employees served on the boards and/or committees of local nonprofit agencies	Other – Broader Community
Education and Training of Nursing Staff	Health center served as a clinical site for students nursing students from UCLA, Santa Monica College and Mount St. Mary's. Also Laboratory interns.	43 students used Providence Saint John's Health Center as learning and/or mentoring sites in 2017	Research, Education, & Training
Rideshare Program	Program encourages employees to use transportation; the program met and exceeded AQMD standards for helping to decrease air pollution. Program has been commended by City of Santa Monica.	During 2017 an estimated 243 persons reported they came to work using some form of public transit, bike, walk, telecommute, or carpooling.	Other – Broader Community

Section 8: Economic Value of Community Benefit

During the period January 1 through December 31, 2017, the economic value of community benefit provided by Providence Saint John's Health Center is estimated at **\$30,988,791** PLUS an additional \$76,303,116 in unreimbursed Medicare costs.

Table 8.1 summarizes the unreimbursed costs of these community benefits according to the framework specifically identified by Senate Bill 697:

- Medical care services
- Other services for vulnerable populations^a
- Other services for the broader community
- Health research, education, and training programs

Providence Saint John's Health Center gives special acknowledgement to the support of physicians whose volunteered time makes possible the provision of imaging, laboratory and cardiology services for clients referred by local non-profit organizations.

^a. Vulnerable populations include the poor and underserved, seniors, and children and youth.

Support for the Social Determinants of Health

Providence Saint John's Health Center realizes that many of the factors that impact the health of the area residents are issues beyond access to medical care. While health care services and programs are important to improve the health status of individuals in our community, the other social determinants of health are key contributors to making notable improvements in the overall health of the community. Realizing the impact that these other factors have on one's health, PSJHC focuses a portion of its total community benefit expenditures on these social determinants. The table below provides a breakdown by the key social determinants in terms of how much of the community benefit dollars reported in 2017 were spent within each of these categories.

Social Determinant	Types of Programs/Services	Total Expenditures in 2017 (Excluding Charity, Medi-Cal and Medicare)
Health and Health Care	Support for community clinics, health education classes, school nurse programs, Cleft Palate Clinic, free medical tests, etc.	\$1,255,192
Economic Stability	Support for job training, internship programs, housing for the homeless, food security programs, services to assist those in poverty, etc.	\$844,051
Education	Support for child development programs, preschool programs, tutoring programs, etc.	\$1,870,991
Social and Community Factors	Support for programs helping at-risk youth and seniors	\$3,834,351
Neighborhood and Built Environment	Support for programs ensuring access to healthy foods	\$45,000

**Table 8.1 Estimated Economic Value of Community Benefit
Provided January 1, 2017 through December 31, 2017**

Senate Bill 697 Category	Programs and services Included ^a	Unreimbursed Cost ^b
Medical Care Services	Unpaid cost of Medicare program ^b	\$76,303,116
	Charity Care ^c	\$3,050,831
	Low Margin service ; Child and Family Development Center (CFDC) and Cleft Palate Clinic ^d	\$6,022,942
	Unpaid cost of Medi-Cal program ^b	\$19,313,636
	All other Medical Care Services	\$491,772
Other Services for Vulnerable Populations	Grants to agencies that serve persons living in poverty, grants for services to local schools, seniors and children, child care center, cost of Community Benefit program	\$1,100,970
Other Services for the Broader Community	Community outreach, community health education	\$339,589
Health Research, Education and Training Programs	Support for health research, nursing and other education programs	\$669,051
	TOTAL—not including Medicare	\$30,988,791
	Medicare	\$76,303,116
	Total including Medicare	\$107,291,907

Source: Providence Saint John's Health Center Finance and other coordinating departments.

a Unreimbursed costs may include an average hourly rate for labor (plus benefit), supplies, materials and other purchased services. Costs are estimated by each coordinating department responsible for providing the program/service.

b The cost of providing medical services to Medicare and Medi-Cal recipients falls short of the reimbursement or payments from these programs. The method for determining this shortfall is based on data from the Health Center's cost accounting system. Each charge code (or billable unit) in the billing system includes an estimated cost of performing the service. The costs are based on a departmental ratio of cost to charge (RCC) for each individual nursing unit and ancillary department.

c Charity care cost is estimated by multiplying the overall hospital RCC by charity care write-offs, as obtained from the General Ledger.

d The Health Center's Child and Family Development Center and Cleft Palate Center were recorded as generating a low or negative margin in the period January 1, 2017 through December 31, 2017. The costs are captured through normal accounting practices of recording expenses in specific cost centers assigned to the program. The cost accounting system allocates overhead costs (e.g., utilities, housekeeping, human resources, and administration) on a monthly basis using methodologies similar to the Medicare cost report (step-down approach). The cost of delivering these services generates a loss even after including subsidies from the Health Center's Foundation, payments from Los Angeles County Department of Mental Health, and grants from the State of California and City of Santa Monica for special programs such as for at-risk youth.

Section 9: Santa Monica Community Access Plan

During 2017, the economic value of community programs and services provided by Providence Saint John's Health Center based on the five categories identified in the Community Access Plan is estimated at **\$11,881,891**.

Table 9.1 summarizes the unreimbursed costs of these programs and services according to the framework specified in the Santa Monica Development Agreement:

- In-kind and cash support to the Santa Monica-Malibu Unified School District (SM-MUSD)
- In-kind and cash support to local non-profit agencies that serve Santa Monica residents
- Charitable medical and mental health services provided to patients that are clients of and directly referred by local non-profit organizations and residents of Santa Monica
- Charitable medical and mental health services provided to patients that are students and directly referred by the SM-MUSD
- Free community services available to the general Santa Monica community that promote health education and preventive health services

Using the same categories of need identified in Section 7, **Table 9.1**, **Table 9.2**, and **Table 9.3** summarize the program/service and department responsible for program coordination; description of the program/service; number served in 2017; the Community Access Plan Category where unreimbursed costs are reported; and the estimated percentage of Santa Monica residents/organizations served by the program/service. It should be noted that due to differences in categories applicable for the Community Benefit Plan and the Community Access Plan, some programs/services that were reported in the Community Benefit Plan are reported as "does not apply" in the Santa Monica Community Access Plan. In general, these programs/services include: the percent of the unpaid cost of Medi-Cal patients who do not report a Santa Monica address, the unpaid cost of Medicare, education and training of health professionals for schools outside of Santa Monica. It should also be noted that this report uses cost amounts reported per California's SB 697 Annual Community Benefit Plan update using federal requirements outlined in the 2007 Affordable Care Act, (ACA). The ACA states that, effective 2013, community benefit costs are to be reduced by any and all offsets, including restricted grants and endowments. This applies to CFDC program costs, which received grants and endowment funds.

Table 9.1: Estimated Economic Value of Programs/Services Provided by Providence Saint John's Health Center January 1, 2017 through December 31, 2017 ^a

Development Agreement category	Reported costs attributed to the City of Santa Monica	January 1 through December 31, 2017
Cash support to the Santa Monica-Malibu Unified School District	School Nursing Program \$50,000	T=\$50,000
Cash grants and support to local non-profit organizations. List of grants reported in Appendix C	Grants and Financial Support ^b \$583,100	T=\$583,100
Cost of charitable medical and mental health services provided to patients based on referrals from local non-profit organizations	Traditional Charity ^c \$893,894 Medi-Cal \$6,881,449 CFDC \$1,780,159 Cleft Palate Clinic \$28,449 Lab & Radiology services \$203,009 Medications \$128,563 Post-acute care – homeless \$160,200	T= \$10,075,723
Cost of charitable medical and mental health services provided to patients referred by SM-MUSD to Saint John's CFDC	At Risk Youth & Children's Services \$487,074	T= \$487,074
Community services available to the general Santa Monica community that promote health education and preventive health services ^e	35% of responding attendees at Community Health Ed classes list SM addresses \$ 83,848 SM based nursing & health profession interns \$602,146	T= \$685,994
	GRAND TOTAL	\$11,881,891

Source: Providence Saint John's Health Center coordinating departments.

^a All values are determined using the same methodology as Table 8.1; b, c and d on page 32 of this report

^b Includes cash grants to all agencies listed in Appendix C, and in-kind services for patients referred by Venice Family Clinics and Westside Family Health Center.

^c Includes the percentage of charity care provided to residents of Santa Monica and homeless persons and other non-reimbursed costs, such as the percent of costs attributed to Santa Monica residents for the following programs: Medi-Cal, Saint John's Child & Family Development Center Child Abuse Prevention & Treatment, Child & Family Mental Health Services, Mental Health services for the Deaf, Intensive Day Treatment pre-school, and Mental Health for the Developmentally Disabled. Also includes medication costs for homeless charity care patients.

^d Includes the unreimbursed costs of Saint John's Child & Family Development Center At-Risk-Youth services.

^e Includes educational programs available to Santa Monica residents, and education of nursing and other health professional students either attending colleges and schools in Santa Monica or students and/or interns living in Santa Monica

Table 9.2: 2017 Benefit for Persons Living in Poverty
Per the Development Agreement Community Access Plan

Category of Community Support	Benefit	Description	2017 -Number of patients and/or services	Percent based in Santa Monica
Cash support of SM-MUSD	School Nurses	Grants to School Nursing	Approximately 1,606 students served	100%
Cash support to local non-profit organizations	Venice Family Clinic	Support for program providing primary care to homeless, poor and uninsured patients	3561 patients served	100%
	The People Concern (formerly Ocean Park Community Center)	Grant to support wellness beds for the homeless needing recuperative care	70 persons served	100%
	St. Joseph Center	Grant for services, at the Bread & Roses Café.	910 persons served from Santa Monica	70%
	St. Anne's School	Grant provides required school nursing services and also counseling services for the students	265 students served	100%
	WISE and Healthy Aging	Grant to provide community case management to the frail elderly	Support for services to 41 seniors in Santa Monica	80%
	Westside Family Health Center	Grant to provide funding for perinatal and pediatric care for low income patients	2,938 patients provided with quality care	100%
	Pico Youth & Family Center	Grant for the teen drop-in center	55 youth served	100%
	Meals on Wheels West	Grant to support meals for homebound	400 clients served	100%
	Boys and Girls Club of Santa Monica	Grant to support the health and wellness program	750 youth served	100%
	Safe Place for Youth	Grant for health and counseling services for homeless youth	115 clients served from Santa Monica	50%
	Santa Monica Family YMCA	Grant for scholarships for the Diabetes	1 scholarship provided to	100%

Category of Community Support	Benefit	Description	2017 -Number of patients and/or services	Percent based in Santa Monica
		Prevention Program	date	
	Achievable Foundation Clinic	Grant to support the medical clinic	507 patients served from Santa Monica	30%
	Step Up on Second	Grant for general support of programs for homeless individuals	2,000 homeless persons served	100%
	Upward Bound House	Grant to support transitional housing for homeless families	141 persons served	100%
In-kind support to local non-profit organizations	Free imaging and laboratory services for uninsured patients	Venice Family Clinic And Westside Family Health Center	1,555 patients	100%
Cost of Charitable Medical & Mental Health services	Medication Assistance	Free prescriptions provided for patients who cannot afford their medications	216 persons	100%
Cost of Charitable Medical & Mental Health	Child and Family Development Center (CFDC)	Outpatient mental health for children and families	490unduplicated clients served, 221 live in SM	45%
		Outpatient mental health for families with children age 0-5	33 unduplicated clients, 15 live in SM	Included above
		Therapeutic preschool (intensive day treatment)	21 children served 10 live in SM	45%
		Outpatient mental health services for individuals and families impacted by child abuse	65 unduplicated clients, 8 in SM	12%
		Outpatient mental health services for at-risk children, youth and their families, in collaboration with the City of Santa Monica and SM-MUSD	212 persons served	100%

Table 9.3: 2017 Benefit for the General Community
Per the Development Agreement Community Access Plan

Program/Service (Coordinating Department)	Description of Program/Service	2017 Number Served	CAP Category	% Based in Santa Monica
Cost of Community Health Education Services	Diverse range of free health education, support groups and wellness services for the public	833 people attended health education classes, approximately 292 residing in SM	Community Services	Average 35% of attendees live in SM zip codes
Cost of health professionals education & internship	Training site for nursing and other health professionals	49 students trained with 44 based in SM	Community Services	90% of students based in SM schools

Appendix A: Providence Saint John's Personnel Involved with Community Benefit Planning

Appendix A includes:

A-1 Saint John's Health Center personnel involved with community benefit planning in 2017.

A-2 Participation by Health Center Senior Management and other personnel on boards and committees of community agencies in 2017.

Appendix A-1: Providence Saint John's Personnel Involved with Community Benefit Planning – 2017

- Paul Makarewicz, Director of Mission Integration
- Ron Sorensen, Director of Community Partnerships
- Reem Thomas, Director of Decision Support/Finance
- Rebecca Refuerzo, Director of the Child & Family Development Center
- Ruth Canas, Assistant Director of the Child & Family Development Center
- Mary Luthy, Director of Community Benefit
- John Lee, Director, Pharmacy
- Michelle Bonant, Director of Community Education
- Rose Pelikan, Director, Education
- Kevin Litzenberger, Supervisor, Security
- Gary Bowman, Director of Imaging Services
- Irena Zuanic, Administrative Director of Women's Health Services

Appendix A-2: Participation in Community Agencies

Providence Saint John's Senior Management and other Health Center personnel actively participate on the following boards and committees of community agencies. An asterisk indicates board commitment is held by a member of the Health Center's executive team.

Autism Advisory Board

California Professional Society on the Abuse of Children (CAPSAC)

Child Abuse Professional Providers Association (CAPPA)

Hospital Association of Southern California*

Human Relations Council of the Santa Monica Bay Area

Interagency Council on Abuse and Neglect (ICAN)

Institute of Contemporary Psychology

John Adams Middle School Student Success Team meetings

Los Angeles Unified School District (LAUSD)

Los Angeles Service Area 5 Provider Advisory Committee

Los Angeles County Department of Mental Health Networking meetings

Los Angeles Unified School District fair for parents of deaf and hard of hearing children

Lincoln School Counselor Meetings

Meals On Wheels West

The People Concern (formerly Ocean Park Community Center)

Safe Place for Youth

Santa Monica Chamber of Commerce*

Santa Monica Child Care Task Force Santa Monica College — Child Development
Department

Santa Monica Early Childhood Task Force

Santa Monica Youth Resource Team

Santa Monica-Malibu Unified School District

Social Action Task Force

Virginia Ave. Park

Venice Family Clinic

Westside Coalition for Housing, Hunger and Health

Westside Child Trauma Council
Westside Children's Center
Westside Diabetes Task Force
Westside Directors (UCLA/Connections for Children)
Westside Domestic Violence Coalition
Westside Family Health Center
West Los Angeles Department of Mental Health child mental health providers group
Westside Coalition
WISE & Healthy Aging
Youth Resource Team of Virginia Avenue Park
YMCA of Santa Monica

Providence Saint John's Health Center Staff 2017 Nonprofit Affiliations

Daniel Muckley Administrative Director, Support Services	Meals on Wheels West Board
Mary Luthy Director of Community Benefit	Westside Coalition Human Relations Council of Santa Monica Bay Area Board St. Anne's School Support Council Westside Access Task Force, ED Workgroup
Rebecca Refuerzo Director of Saint John's Child & Family Development Center (CFDC)	Los Angeles County Department of Mental Health Executive Provider monthly meetings Early Childhood Task Force
Ruth Canas CFDC Assistant Director	Association of Community Health Service Agencies Los Angeles County Department of Mental Health provider monthly Meetings
Noa Saadi, CFDC	Santa Monica Youth Resource Team
Kabretta Wright CFDC Therapeutic Pre-School	Santa Monica Early Childhood Task Force advisory board - Stop the Violence Program
Katherine Reuter CFDC Program Director, First 5 LA Grant	Los Angeles County Partnership For Families Collaborative Meeting Westside Partnerships for Families Collaborative Meeting Venice Family Clinic Early Head Start Healthcare Advisory Committee
Mayra Mendez, PhD, LMFT CFDC	UCLA Advisory Board, Developmentally Disabled/Mental Health
Laura Osorio, CFDC Early Childhood Directions	Co-Chair, Santa Monica Child & Early Education Task Force
Ronald Sorensen, Director of Community Partnerships	Westside Health, Hunger, and Housing Coalition WISE and Healthy Aging
Tasha Boucher CFDC	LA Department of Mental Health Prevention & Early Intervention Outcomes Measures
Michelle Harriman CFDC	Los Angeles County Department of Child & Family Services
Martha Andreani CFDC	Los Angeles County Department of Mental Health Continuous Quality Initiative
Lara Sando CFDC	Santa Monica Child & Early Education Task Force Association of Community Health Service Agencies

Appendix B: Providence Saint John's Community Partners

Appendix B includes members of two key partnerships involving participation of the Health Center:

Community Advisory Committee

Westside Coalition (for Housing, Hunger and Health)

APPENDIX B-1: Community Advisory Committee

Providence Saint John's Community Advisory Committee provides input on the Community Benefit Plan and provides consultation to the Community Health Needs Assessment.

Organization

Assembly Member Richard Bloom
Clare Foundation
City of Santa Monica
Los Angeles County Board of Super.
The People Concern (formerly OPCC)
Pico Youth and Family Center
Saint John's Health Center

Santa Monica Chamber of Commerce
Santa Monica-Malibu Unified
School District
Santa Monica College
Saint Anne School
Saint Monica Catholic Church
St. Joseph Center
State Senator Ben Allen
Step Up on Second
Upward Bound House
U.S. House Rep. Ted Lieu
Venice Family Clinic
Westside Family Health Center
WISE and Healthy Aging

Representative and Title

Stephanie Cohen, Senior Field Representative
Nicolas Vrataric, CEO
Julie Rusk, Office of Civic Wellbeing
Elan Shultz, Health Deputy of the 3rd District
John Maceri, Executive Director
Oscar de la Torre, Director
Ron Sorensen, Community Partnerships Director
Mary Luthy, Community Benefit Director
Rebecca Refuerzo, Director of the Child & Family
Development Center
Laurel Rosen, President/CEO
Laurie Morn, School Nurse Coordinator

Julie Neveau
Michael Browning, Principal
Msgr. Lloyd Torgerson, Pastor
Va Lecia Adams, Executive Director
Fernando Morales, Sr. District Representative
Tod Lipka, Executive Director
Christine Mirasy-Glasco, Executive Director
Janet Turner, Field Representative
Elizabeth Forer, Executive Director
Debra Farmer, Executive Director
Grace Cheng Braun, President/CEO

APPENDIX B-2: Westside Coalition (for Housing, Hunger and Health)

Membership in the Westside Coalition continues to expand. At each quarterly meeting, new representatives of organizations from across the Westside join in planning, education, and implementation efforts.

1736 Family Crisis Center

American Cancer Society

American Red Cross, Santa Monica Chapter

Brentwood Presbyterian Church

Catholic Charities

Cedars-Sinai Medical Center

Chrysalis

City of Los Angeles – Council District 11

City of Los Angeles – Housing Authority

City of Santa Monica – Human Services

City of Santa Monica – Social Services Commission

CLARE Foundation

COPE – Community Outreach for Prevention and Education

County of Los Angeles – Department of Health Services – Home Visitation Program

County of Los Angeles – Department of Health Services – Planning Office

County of Los Angeles – Department of Health Services – Public Health Office, SPA 5

County of Los Angeles – Department of Mental Health Edelman Westside Center

County of Los Angeles – Department of Health Services – West Vector Control Dist.

County of Los Angeles – Supervisor office

Daniel Freeman Memorial Hospital

Didi Hirsch Community Mental Health Center

Ed Edelman Mental Health Center

Family Planning of Greater L.A.

Family Service of Santa Monica

First Presbyterian Church of Santa Monica

Imagine LA
Kaiser Permanente
Kehillat Israel
LA Care Health Plan
LA Elder Law
Leo Baeck Temple
Les Kelly Clinic
Los Angeles Unified School District
Measl on Wheels West
Mount Olive Lutheran Church
New Directions, Inc
OPCC (previously Ocean Park Community Center)
P.A.T.H.
Phoenix House, Los Angeles
Planned Parenthood Los Angeles
Promises Miriam's House
Providence Saint John's Health Center
Ronald Reagan UCLA Medical Center
Safe Place for Youth
Salvation Army
Santa Monica-Malibu Unified School District
Santa Monica/UCLA Medical Center
St. Aidan Episcopal Church
St. Monica Catholic Community
Step Up On Second
The Church of Saint Mark
The Parish of St. Matthew
UCLA Medical Center
Unitarian Universalist Community Church
United Way of Greater Los Angeles
Venice Family Clinic

Veteran's Administration Medical Center – West Los Angeles

Westside Center for Independent Living

Westside Family Health Center

Westside Food Bank

WISE and Healthy Aging

From the Coalition several workgroups have been formed. One of the workgroups is focused on improving care for frequent users of the area hospitals' emergency departments, especially for those who are homeless. The organizational members of this workgroup include:

Cedars-Sinai Medical Center

Kaiser Permanente West Los Angeles

L.A. Care Health Plan

L.A. County Department of Health Services

L.A. County Department of Mental Health

L.A. County Department of Public Health

Providence Saint John's Health Center

Venice Family Clinic

Westside Family Health Center

UCLA Health System

Appendix C: PSJHC's Cross-Year Comparison CAP Plan Actuals

Line		2014	2015	2016	2017
1	Actuals provided in annual report				
2	In-kind & cash support to SM residents	5,476,037	18,029,941	13,869,215	10,658,823
3	In-kind & cash support to SMMUSD	234,382	569,251	463,046	537,074
4	Charitable mental & medical services Unreimbursed costs for services to SM residents	4,888,337 Incl. in Line 2	16,387,711 Incl. in Line 2	12,594,873 Incl. in Line 2	10,075,723 Incl. in Line 2
5	Charitable mental & medical services to SMMUSD students	184,382 (reported in line 3 above)	514,251 (reported in line 3 above)	413,046 (reported in line 3 above)	487,074 (reported in line 3 above)
6	Free health education, training, support groups to the community	166,186	688,902	1,177,649	685,994
7		T=5,876,605	T=19,288,094	T=15,509,910	T=11,881,891
8	Minimum amount required per the Development Agreement	928,898	942,831	955,973	970,313
9	Detail of Actuals: In-kind and Cash				
10	Support to Santa Monica Residents: In-kind	4,888,337	16,387,711	12,594,873	10,075,723
11	Support to Santa Monica Residents: Cash	587,700	1,642,230	1,274,342	583,100
12	Support to SMMUSD: In-kind	184,382	514,251	413,046	487,074
13	Support to SMMUSD: Cash	50,000	55,000	50,000	50,000
14	Total Cash (includes SM-MUSD)	637,700	1,697,230	1,324,342	633,100
15	Total In-kind (includes SM-MUSD)	5,072,719	16,901,962	13,007,919	10,562,797
16	Cash Gifts to Santa Monica Non-Profit Agencies (In-Kind NOT included)				
17	Venice Family Clinic Total (Nurse Practitioner clinic and Respite Program Support)	175,000	684,598	445,000	175,000
18	SMMUSD Total (School Nursing)	50,000	55,000	50,000	50,000
19	OPCC Total (Respite Wellness Program)	150,000	359,643	334,325	150,000
20	Westside Family Health Center (Peds & OB Care)	85,000	301,000	123,517	50,000
21	St Joseph Center (Bread and Roses and Case Mgt)	50,000	51,600	50,000	24,500
22	Pico Youth & Family Center (Violence Reduction Program)	17,500	15,000	25,000	10,000
23	WISE & Healthy Aging (Seniors at Risk)	50,000	31,000	185,000	69,300
24	St Anne School (School Nurse/Health Program)	50,000	50,000	50,000	40,000
25	Upward Bound Hose Annual Total (Case Mgt.)	10,000	20,000	15,000	15,000
26	Boys & Girls Clubs of Santa Monica	0	31,000	15,000	10,000
27	Santa Monica College Foundation	0	15,000	0	0
28	Step Up On Second	0	30,000	0	10,000
29	Westside Coalition	0	2,300	2,500	1,000
30	Safe Place for Youth	0	25,000	14,000	5,500
31	Meals on Wheels West	0	26,089	15,000	10,000
32	Achievable Foundation Clinic	0	0	0	7,800
33	Santa Monica Family YMCA	0	0	0	5,000
34	TOTAL CASH TO SM AGENCIES - SHOULD MATCH Line 14	637,700	1,697,230	1,324,342	633,100

Appendix D: Multi-year Comparison of Providence Saint John's Community Access Plan to Development Agreement Requirement

The Community Access Plan is that part of the 1997 Development Agreement that applies to the Community Benefit provided by Providence Saint John's Health Center. Providence Saint John's computes those community Benefit reported to the State that apply only to residents of the City of Santa Monica, and the homeless.

The 1997 Development Agreement established a schedule of the estimated value, at cost, of community benefit provided to residents of Santa Monica. We take those community benefit reported to the State of California, per SB697, and report to the City only those benefit provided to Santa Monica residents, and to the homeless. The initial 1998 requirement was \$732,000 and increases by 1.5% each year. Listed below are the community benefit requirements from 2006 to 2017 and those costs provided by Providence Saint John's Health Center to Santa Monica residents:

Year	Required (1.5% increase per year)	Provided
Year 9 (2006)	\$824,592	\$4,042,738
Year 10 (2007)	\$836,961	\$3,710,529
Year 11 (2008)	\$849,515	\$4,229,736
Year 12 (2009)	\$862,258	\$5,120,430
Year 13 (2010)	\$875,192	\$5,269,493
Year 14 (2011)	\$888,320	\$5,742,751
Year 15 (2013)	\$915,170	\$5,353,900
Year 16 (2014)	\$928,898	\$5,876,605
Year 17 (2015)	\$942,831	\$19,288,094
Year 18 (2016)	\$955,973	\$15,509,910
Year 19 (2017)	\$970,313	\$11,881,891

Providence Saint John's fully complies with the spirit and intent of the Development Agreement.